

Temporary relocation of the Richmond housing office

We want you to get the right help, as quickly as possible

Important information about the Richmond Housing Office:

- The Richmond Housing Office at 112 Elizabeth Street, Richmond will be closed for construction works from Friday 16 September 2022 – this will be for several months.
- Starting Monday 19 September 2022 the Richmond housing office will be located at 108 Elizabeth Street.

Face-to-face services are available by appointment. Call us or email to make an appointment:

- Call (03) 9429 5174
- Email richmond.housing@dffh.vic.gov.au
- Completed forms or documents can be left securely at the concierge desk in the foyer of 108 Elizabeth Street.

Connect with us

- If you're a public housing renter call or email the Richmond Housing Office directly.
- For housing maintenance or repairs, call 13 11 72
- Visit housing.vic.gov.au for HousingVic Online services for general information.

Speak to someone at this office

- Call (03) 9429 5174
- Email richmond.housing@dffh.vic.gov.au

Get emergency assistance

- To **report concerns that are life threatening**, call Triple Zero (000).
- For **emergency accommodation**, call your nearest crisis centre on 1800 825 955.
- If you're experiencing or at risk of **family violence**, call Safe Steps on 1800 015 188.