

## Victoria State Government Department of Health and Human Services

# Community health, safety and wellbeing in Richmond

## Information for local residents, traders and visitors

## Request disposal of discarded needle syringes and related litter

If you find a needle syringe you can call and leave a message to have it collected within 24 hours.

#### Needles found in public spaces

Telephone: Yarra Council (03) 9205 5555

#### Needles found near North Richmond Community Health

Telephone: North Richmond Community Health (03) 9418 9800

9:00am – 5:00pm, Monday - Friday

#### Needles found on public housing grounds

Telephone: Richmond Local Housing Office (03) 9429 5174

24 hours a day, seven days a week

## Neglected property, cleaning and maintenance

Requesting Yarra City Council cleaning and maintenance

You can help Yarra City Council maintain cleanliness by requesting a cleaning service or reporting maintenance issues such as street cleaning, overflowing bins, or damaged play equipment and park furniture.

Telephone: Yarra City Council (03) 9205 5555

Email: info@yarracity.vic.gov.au

Website: [www.yarracity.vic.gov.au/cleaningrequests](http://www.yarracity.vic.gov.au/cleaningrequests)

#### Requesting Department of Health and Human Services public housing cleaning and maintenance

You can help the Department of Health and Human Services maintain public housing cleanliness by requesting a cleaning service or reporting maintenance issues to the Local Housing Office.

Telephone: Richmond Local Housing Office (03) 9429 5174

24 hours a day, seven days a week

#### Reporting graffiti

You are encouraged to contact the police when your property has been vandalised or graffitied. This ensures the police have accurate statistics about the level of vandalism and graffiti in the local area.

Street Address: 217 Church Street, Richmond, Victoria 3121

24 hours a day, seven days a week

Telephone: Victoria Police (03) 8420 3600

## Emergency assistance

Please call Triple Zero (000) when an immediate response is required, if someone is in need of urgent medical help, in immediate danger or if a crime is happening.

Telephone: Triple Zero (000)

24 hours a day, seven days a week

## Illegal activity and personal safety

#### Reporting crime or antisocial behaviour

If you have any information regarding a crime, criminal activity, or antisocial behaviour you can contact Crime Stoppers Victoria and confidentially report what you know.

Telephone: Crime Stoppers Victoria 1800 333 000

Website: www.crimestoppersvic.com.au/report-a-crime

#### Reporting non-emergency crime incidents

Contact your local police station via phone or in person to report non-emergency crime incidents.

Street Address: 217 Church Street, Richmond, Victoria 3121

24 hours a day, seven days a week

Telephone: Victoria Police (03) 8420 3600

## Public injecting and drug affected people

#### Requesting daytime mobile drug safety and outreach workers

Telephone: North Richmond Community Health (03) 9418 9800

Monday - Friday: 9.00am to 5.00pm

Email: ourcentre@nrch.com.au

#### Requesting youth outreach workers

Telephone: Youth Support and Advocacy Service (YSAS) (03) 9415 1698

Tuesday - Thursday 12:00pm – 5.30pm, Friday 12:00pm – 7.30pm, Saturday 12:00pm – 8:00pm

## Alcohol and other drug counselling, advice and referral

#### Requesting confidential alcohol and other drug information, advice, counselling and referral services

Telephone: Directline 1800 888 236

24 hours a day, seven days a week

#### Requesting youth alcohol and other drug information, advice, counselling and referral services

Telephone: Youth drug and alcohol advice service (YoDAA) 1800 458 685

9:00am – 8:00pm, Monday to Friday